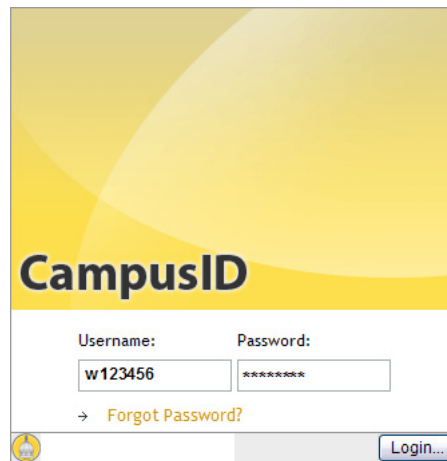


CampusID

How To Change Your Challenge Questions

1. Open your internet browser (Internet Explorer, etc...) and navigate to <http://campusid.usm.edu>
2. You will need to input your Campus ID (Previously your S.O.A.R. ID) and Password. Once you have done this, click the **LOGIN** Button.



3. Look on the left column. You should see "Password Challenge Response". Click on the text.



First Name:	Helpdesk
Last Name:	Training
Building Name:	McLemore
Room Number:	105

4. Uncheck the “Use Stored Response?” check box. You will then be able to change your previously entered Challenge Questions.

The screenshot shows the 'IDM Challenge Response' form. At the top, it states: 'These questions can be used to verify your identity if you forget your password. For all Admin-Defined Questions, provide a response. For all User-Defined Questions, create your own questions and responses.' Below this, there is a section for 'Admin Defined Challenge Questions' with a checkbox labeled 'Use Stored Response?' which is currently unchecked. The questions listed are: 'What is your mother's maiden name?', 'What city were you born?', 'What high school did you attend?', and 'What is your father's middle name?'.

5. Once you have made your changes, click **SUBMIT**.

The screenshot shows the 'IDM Challenge Response' form with the 'Use Stored Response?' checkbox now checked. The questions are answered: 'What is your mother's maiden name?' with 'Jones', 'What city were you born?' with 'Salem', 'What high school did you attend?' with 'W Virginia High School', and 'What is your father's middle name?' with 'Hector'. A 'Submit' button is highlighted with a red box at the bottom left.

6. The following screen will confirm that your changes have been saved.

The screenshot shows the 'IDM Challenge Response' form with a red box highlighting the message: 'Challenge responses were saved successfully'. The 'Use Stored Response?' checkbox is now checked. The questions are listed without answers: 'What is your mother's maiden name?', 'What city were you born?', 'What high school did you attend?', and 'What is your father's middle name?'.

7. Click **LOGOUT** on the upper right portion of your screen

