

THE UNIVERSITY OF SOUTHERN MISSISSIPPI STUDENT HEALTH SERVICE PATIENT'S RIGHTS and RESPONSIBILITIES

As one of our patients, you have certain rights and responsibilities.

YOU HAVE THE RIGHT

- To quality health care
- To be treated with dignity, consideration, respect and in a manner that does not discriminate against age, ancestry, color, disability or handicap, national origin, race, religious creed, sex , sexual orientation or veterans status
- To know the names and professional/malpractice status of people serving you
- To privacy to the best of our ability
- To confidentiality of your records
- To receive accurate information to the extent known about your health-related concerns
- To know the effectiveness, possible side effects, and problems of all forms of treatment
- To participate in choosing a form of treatment and decisions regarding your treatment
- To receive education and counseling
- To select and/or change your health care provider and for a second opinion or referral
- To choose who your medical information is shared with
- To review your medical records with a clinician
- To receive information about services and any related costs
- To develop an advanced directive

YOU ALSO HAVE THE RESPONSIBILITY

- To be respectful of all health care providers, staff and other patients
- To inform your provider about any living will or advance directive
- To accept financial responsibility for charges not covered by insurance
- To seek medical attention promptly
- To be honest about your medical history, prescriptions (including over the counter), and allergies
- To follow health advice and medical instructions or accept responsibility for the outcome
- To provide a responsible adult to transport you home from this facility and remain with you for 24 hours if required by your provider
- To report any significant changes in symptoms or failure to improve
- To respect clinic policies
- To keep appointments or cancel in advance
- To seek nonemergency care during regular office hours
- To inform a staff member if you do not want any part of your visit filed on insurance
- To provide suggestions or grievances about Student Health Services

If you have suggestions, concerns, or questions, or to report a grievance, please contact the HIPAA Privacy Officer, 601-266-5390.