



THE UNIVERSITY OF
SOUTHERN
MISSISSIPPI®

DISSERTATION TITLE:

Building Change Readiness Practices for
Information Technology Support Staff

Chair: Dr. Heather Annulis

EDUCATIONAL EXPERIENCE:

Bachelor's Degree

General Studies
University of Louisiana - Lafayette, 1994

Master's Degree

Workforce Training and Development
The University of Southern Mississippi, 2003

Doctoral Degree

Human Capital Development
The University of Southern Mississippi, 2014

RESEARCH INTERESTS:

- Human Resources
- technology Application and Implementation
- Team Leadership

Dianna Perkins, Ph.D.

HCD Ph.D. Alumna - Class of 2014

Dr. Perkins currently serves as a Training Specialist at Holland Square Group. Previously, she worked over 37 years at Lafayette General Health, serving many roles and working her way up. Dr. Perkins is a results-focused professional with proven abilities in the training and implementation of software applications and computer programs. She is an award-winning project manager and successful change agent with exceptional customer service skills, and strategic decision making capabilities. Dr. Perkins is a dedicated "life-long learner," and offers a substantial background in workforce development, preparedness, and education.