



THE UNIVERSITY OF SOUTHERN MISSISSIPPI

September 10, 2020

ADDENDUM 1 TO RFP 21-10

This addendum provides answers to questions submitted by prospective bidders. The University's answers are shown in **RED**.

Jessica Whitten
Buyer

1. "The vendor will also host the development and production environments as well as provide production support of the developed system."
Can hosting be provided through a third-party hosting service such as Microsoft Azure or Amazon Web Services (AWS)? **Yes.**
2. Does USM require the Vendor to identify a fixed cost for hosting over a specific time period or is an estimate of ongoing pass-through charges acceptable?
If a fixed cost over a specific time period is required, is it reasonable to assume a 3 year time period? **Yes - we need hosting over a 3-year time period. A fixed estimate for hosting costs over this 3-year period is preferred.**
3. "GBG Tech will be an interactive web-based application. Teachers' computers (or other device such as smartphones or tablets) running the application will be mirrored via projectors or smartboards".
Does the reference to smartphones or tablets mean a browser running on those devices or is USM seeking specific mobile device applications as well? **A browser running on these devices is acceptable, but we will need compositions for unique table and mobile screen sizes and detail changes in navigation and layout.**

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4. We understand that you would like the future versions to have animated mascots. Can you please identify the # of mascots/mascot images that should be supported? **Six to eight would be ideal.**
5. As part of the Virtual Classroom Setup, teachers will be able to "upload class rosters". Does "upload" mean importing a file such as a CSV or Excel document into GBG Tech; integration with another system; or something else? **It refers to importing a file such as a CSV or Excel document into GBG Tech.**
6. "Teachers will first create an account before setting up their virtual classrooms." What restrictions need to be in place to prevent random account creations? How does USM anticipate verifying the person creating the account is associated with the selected school and is authorized to be using the portal? **We will ask teachers to provide their name, email address, employee ID (or another form of identification given by our research team) and School where they work to verify their identify before an account is created.**
7. What is the anticipated process for granting access to students/parents to the portal? Will accounts be created/managed by the Admin/Researcher? Which user(s) would link the student to the account? Or the parent to the student? **Student and parent portals will not be created for this iteration of the technology. Only admin/researcher and teacher portals need to be developed.**
8. Under Admin Portal, it states management should be able to edit default game rules. Are game rules the same as the classroom rules? **Yes - game rules are the same as classroom rules.**
9. "This point box of prosocial behaviors should only be viewable to the teacher and not the students." Does this restriction apply when the application is being mirrored via projectors or smartboards? **Yes - that is correct.**

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