Open your windows explorer, then select organize at the top and select Folder and search options.

Select the view tab at the top, then find the "show hidden files, folder and drives option and select it. Finally, click the OK button at the bottom.

Now you will be able to navigate to the hidden folder where we need to delete some data.
Go to the following location (where the folder with the WXXXXX is your ID) and delete any subfolder that appears under the Offline Address book folder (I only have one in my list as “bae6226………)

Delete any folders listed as subfolders of the Offline Address Books